



Information and Terms & Conditions

Sports Events, Coaching & Tournaments

Please read the following terms and conditions carefully as making a purchase from this site indicates that you accept them. Also, in making a purchase from this site, you agree that you have read and accepted the [Terms and Conditions of Belief Global Limited](#), who operates Belief Sport as a trading brand.

Tickets for all sports events, including sports coaching and tournaments, are issued exclusively through electronic tickets, via email, using the eTickets.to system. **You will be asked to present this email and the validation code in the email to gain admission to the event.** Failure to do so may result in refusal of admission for which Belief Global Limited cannot be held responsible. eTickets.to provide the platform for this transaction but your purchase and contract is made directly with Belief Global Limited, who is responsible for resolving any issues with you.

If for any reason you do not receive your email ticket, please email info@beliefglobal.com.

IMPORTANT PRE-BOOKING INFORMATION

1. This document contains everything you need to know prior to attending the event and it is essential that you fully read and understand what is required to participate in any of our events, as failure to comply may render your ticket(s) invalid.
2. After booking you will be emailed your eTicket. You must present this to the course organiser at registration before the course starts, otherwise you will not be admitted and no refund will be given. For those players participating in tournaments, you will also need to present proof of your age (photo ID & birth certificate). This is essential in order to compete in the tournament and prevents anyone from gaining unfair advantage (e.g. by entering an older child for a younger child's tournament). Failure to provide such proof of age will render the player ineligible to compete in the tournament and no refund will be given.
3. Players should arrive 30 minutes before the start of each course for registration.
4. Players participating in tournaments need to arrive 60 minutes before the official tournament starting time to formally register and receive briefings on the tournament rules and behaviour standards expected during any competitions.
5. Players should bring their own tennis rackets and wear appropriate sports footwear for the event in question. For example, tennis shoes must be worn to prevent damage to the courts. Anyone wearing unsuitable footwear will not be permitted to play (no refund will be given in these cases).
6. Players should bring sufficient drinks and snacks for any event, including coaching courses and tournaments.

7. All activities will be held outdoors, so participants should wear clothing suitable for playing the appropriate sport (e.g. tennis) and the weather conditions prevailing (both wet and dry wear) and should be provided with sun hats and sun protection cream (applied before arriving to play by parents) to ensure adequate sun protection.
8. All participants are responsible for their own belongings and we will not be responsible for any loss or damages.
9. Adult players, volunteers, coaches and parents, teachers, carers or guardians of children participating in any events, are responsible for making us aware of any medical conditions they and their children have.
10. In the event of wet weather, alternative indoor games will be played, where possible and, in the case of tournaments, the dates to play will be rearranged for another date when the weather is good. Refunds will only be given, if events are cancelled. Where this is the case, the refund returned will be minus the online booking administration fee.
11. Where a player does not show up to take part in an event that is booked, there will be no refund.
12. Where a player is late in arriving for registration for an event (see sections 2. and 3. above, they will lose the right to take part in the event. The event organiser/promoter reserves the right to exclude players from the event for any breach of rules, terms and conditions.
13. Parents, Teachers, Carers or Guardians of children participating in any events, are responsible for making us aware of any medical conditions that their child has.

Ticket Terms & Conditions

1. This ticket is issued subject to the Rules and Regulations of the venue, event organiser and promoter. Full details are available on request.
2. Please check your eTickets immediately as mistakes cannot always be rectified.
3. It is the responsibility of the ticket holder to ascertain whether an event has been cancelled and the date and time of any rearranged event. If an event is cancelled or rescheduled, we will use reasonable endeavours to notify ticket holders of the cancellation. Please note that we cannot guarantee that ticket holders will be informed of such cancellation before the date of the event.
4. We reserve the right to refuse admission should patrons breach any Rules and Regulations of the venue, event organiser or promoter. The management may on occasions have to conduct security searches to ensure the safety of the patrons.
5. We regret that tickets cannot be exchanged or refunded after purchase.
6. We cannot be held responsible for any tickets which are lost or stolen. Belief Global Limited reserves the right to cancel ticket bookings which it reasonably suspects to have been made fraudulently.

7. Tickets are sold subject to our right to alter or vary the programme due to events or circumstances beyond our control without being obliged to refund monies or exchange tickets. Refunds will only be given, if events are cancelled. Where this is the case, the refund returned will be minus the online booking administration fee.
8. If this ticket is re-sold or transferred for profit or commercial gain by anyone other than the promoter, venue management, Belief Global Limited or one of their authorized sub-agents, it may be voided and the holder may be refused entry to, or ejected from the venue.
9. The Promoter, venue Management and Belief Global Limited accept no responsibility for any personal property, damage or losses incurred by anyone attending or involved with any events run.
10. All of these terms and conditions are governed by English Law.
11. The ticket holder must comply with all relevant laws, safety announcements and venue regulations whilst attending the event.
12. Breach of any of these conditions or any unacceptable behaviour shall enable the venue or event management to eject you from the event.
13. Tickets may be restricted to a maximum number per person, as indicated on the ordering system. We reserve the right to cancel tickets purchased in excess of this number.

Disclaimer

In making a booking for any event, players hereby apply to participate in an event. The player, and/or their parent/guardian in the case of children, accept and agree that neither the organisers nor officials, the land owners, sponsors and fellow competitors, shall be liable in any way, or in circumstances, for damages or injury that the player, parent, guardians, volunteers or anyone else, who may suffer during this event.

Personal accident, loss or damage to personal possessions or equipment insurance, is not provided by the organisers. It is incumbent upon all participants in any events to provide their own insurance at their own discretion. If during the event, a player or anyone else is involved in an accident or an incident with a third party, it is that persons responsibility that to pass on details of this to the event organisers. It is not the responsibility of the event organisers. There will be a trained first-aider at all events.

In making a booking, the player and/or parent/guardian in the case of children, understand and agree to abide by the terms and conditions of booking and rules and regulations of specific events. In addition, it is agreed that all players, parents, guardians and anyone else participating in this event, do so at their own risk and have no medical conditions that will affect them from being able to take part in the event safely and/or jeopardise anyone else's personal health or safety.

Additional Information

Belief Sport (including for example Belief Tennis, Football, Swimming, Rugby, etc. and any other associated brands), are trading brands of Belief Global Limited.

Our business philosophy is based on our [80:20 Rules values](#), which means that we donate 80% of our annual profits, before tax, to charitable and worthwhile causes, to make a difference to global well being. Our [2030 Vision](#) means that we aim to donate over £1trillion before the year 2030 to help increase the confidence, self-belief and success of people all across the world.

We want to see everyone, no matter what their start, have an equal chance to live a happy, successful and memorable life.



anything is possible^(TM)

www.beliefglobal.com

Commercially Driven, Ethically Guided

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